

We are delighted to let you know that we have been working extremely hard to ensure everything is ready to open our doors safely once again!

We can't wait to welcome you back. We are introducing a soft opening on the 4th of July

GHH Sunday Lunch

will resume our takeaway service

Keep it safe

Our Restaurant:

Once your reservation is confirmed

We will ask you to arrive 5-10 minutes prior to your reservation time

On arrival ring the bell for attention.

Please do not enter until you are asked to do so

We will greet you at the entrance escorting you to your designated table

A member of our team will make you familiar with our new layout

We would ask that you remain in your seat

Below is our policies & procedures of what we will do at the GHH. We want you to do what you always do have a great time & enjoy it's a different time we just need to adapt

New signage has been installed to ensure Government required social distancing within The Georgian House Hotel



All seating areas across our restaurants have been configured to ensure safe distancing is maintained. We have removed the sofa areas from our lounge to create more dining space. In addition, we have some outdoor seating areas all with current government guidance.



Tables, chairs will have enhanced cleaning measures after each use.

Touch points will be sanitised at regular intervals



All public areas including hallways and toilets are subject to social distancing guidelines and regular deep cleaning. We have introduced a traffic light system for our toilets

We will limit our time with you at the table by introducing a coaster traffic light system you turn it to green when you need us. As always, we will give you the GHH service we just can't give you big hugs



Sanitiser is provided at the entrance of the hotel, throughout public areas, in all toilets and in all staff working areas. In addition, we will also offer you sanitiser at the table.

All surfaces will be sanitised throughout the day using accredited disinfectants and sanitising products.

All floor staff will have individual sanitisers clipped to their uniform for personal use.



We encourage you to use the sanitisers provided regularly, in addition to regular hand washing.

Our kitchen has undergone a deep clean, new flooring throughout, our cleaning schedules have been enhanced with additional cleaning measures. Our hand sinks have been upgraded to a knee operated one.



Appropriate signage will be in place across all public areas reminding guests of any specific guidelines.

All guests are encouraged to take time to familiarise themselves with the regulations in place, please be responsible & respectful



Appropriate personal protective equipment & uniform will be worn by all team members and changed frequently. All colleagues have been fully appraised of and trained in all new protocols prior to us re-opening. Each member of the team will receive appropriate and sufficient PPE prior to each working day.



In addition to our usual high levels of cleanliness and hygiene we are introducing disinfectant 'fogging' machines which will be used to sanitise your room as part of our enhanced cleaning procedures we are asking guests to depart a little earlier & check in a little later to allow us to deep clean the room Your bedroom will then be sealed in order to confirm no staff or guests have entered since this cleaning process. we have removed some soft furnishings from the bedrooms

We will ask you to check in via email or in your room our Reception area has been removed

Overnight hotel guests are asked to order room service via telephone

Our cancellation policy for overnight accommodation is by noon 2 days prior to the arrival date. This is to avoid any charges.



All external contractors and delivery personnel are aware of and have agreed to abide by both our company hygiene and Covid-19 security policies.



We remind all guests to follow government guidelines on social distancing. We are making every effort to ensure our environment is safe and reserve the right to control social distancing within our property. Guests breaching our policies will be reminded of their responsibilities and any individuals persistently disregarding social distancing rules may be required to leave the property with immediate effect.

Please do not enter if you are feeling ill or showing any signs of covid 19

We are in this together play your part